



CHANGE

NEEDS YOU

**BECOME A MET COMMUNICATIONS OFFICER WITH
A STARTING SALARY OF OVER £44K**



**METROPOLITAN
POLICE**

**MORE
TRUST**

**LESS
CRIME**

**HIGH
STANDARDS**

CHANGE NEEDS YOU

Be the voice of London: Join Met Command & Control (MetCC) as a Communications Officer and be part of the change that London needs.

The Met is committed to change and is working hard to increase trust, reduce crime, and maintain high standards.

MetCC plays a vital role in this mission. We are the crucial link between the public and the police. We handle over 13,000 calls and 12,000 interactions via our digital platforms 24 hours a day, 365 days a year.

You'll be trained to assess situations, prioritise incidents, and despatch the right resources. It's a fast-paced, dynamic environment where you'll need to think on your feet and stay calm under pressure.

But it's also incredibly rewarding. You'll be part of a team that's dedicated to keeping London safe, and you'll know that your work is making a real impact on people's lives every day.

What you'll do:

- **Answer and assess incoming calls:** Handle a high volume of emergency and non-emergency calls to gather critical information and provide immediate support.
- **Prioritise incidents:** Determine the level of risk, urgency and despatch resources effectively.
- **Collaborate with colleagues:** Work across London's boroughs to coordinate responses and manage requests.
- **Use technology:** Operate police systems, digital 101, social media and radio communications.

What we offer:

- Comprehensive twelve-week training programme.
- Competitive annual salary (starting at c. £44,095, inclusive of allowances).
- Generous annual leave and pension scheme.
- Opportunities for career progression.
- Access to a range of other Met benefits, including interest-free season ticket loan, financial services, sports and social clubs, and much more!

London is a diverse and vibrant city, and MetCC reflects that diversity. We welcome applications from people of all backgrounds, cultures, and experiences, who share our values of integrity, courage, accountability, respect and empathy. We believe that a diverse workforce makes us stronger and better equipped to serve the needs of our communities.

Scan the QR code to find out more, including our eligibility criteria and how to apply.



Or visit:
www.met.police.uk/careers

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